

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 6th day of November 2019

C.G.No:70/2019-20/ Guntur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. A. Ramdas
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

A.Srinivasa Sarrma,
D.No:26-6-12,
Diridalavari Veedhi
Kannavari Thota,
Nagaram Palem,
Guntur -Dist

Complainant

AND

1. Assistant Accounts Officer/Guntur Town 1
2. Assistant Executive Engineer/Guntur D6
3. Deputy Executive Engineer/O/Guntur Town 3
4. Executive Engineer/Guntur Town 1

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding revision of bill to his LT domestic service.
2. Respondent No.4 in his written submission elucidated that Respondent No.2 replaced the complainant energy meter with IRDA meter on 02.04.2019, but it was updated in the server on 21.04.2019. Due to the delay of 20 days the reading was accumulated in the CC bill for the month of 6/2019. Hence on recommendation of Respondent No.2 the bill was revised for the month of 5/2019 and 6/2019 and an amount of Rs. 361/- was withdrawn by the Respondent No.1.

C.G.No.70/2019-20_Guntur Circle


DESPATCHED
DATE 13/11


3. Complainant when contacted over phone on 11.10.2019 at 03.55 P.M, he had expressed his satisfaction to the Forum for resolving his grievance.
4. In as much as the grievance of the complainant has been resolved by the Respondents, accordingly the complaint is disposed off in favour of complainant

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th November 2019.

Sd/- Member (Technical)	Sd/- Member (Finance)	Sd/- Independent Member	Sd/- Chairperson
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Forwarded By Order


Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.